

- INDIVIDUAL
- TALENTED
- VISIONARY
- UNCONVENTIONAL

ITWU AT A GLANCE



ITWU SERVICES

ITWU IS YOUR PERFECT PARTNER WHEN IT COMES TO LOTUS NOTES/DOMINO – SUPPORTING YOU FROM THE VERY FIRST CONSULTING SERVICES TO THE LONG-TERM ADMINISTRATION OF THE NEWLY IMPLEMENTED SOLUTION.

Our service offer leaves absolutely nothing to be desired. Right from the beginning of the project planning we assist you with the licensing-, installation-, and integration process of your Lotus Domino infrastructure. Furthermore we support you in the long term with the administration, updates and migrations of your Domino platform as well as with increasing your employees' productivity by means of individual workshops.



However, our main focus is concentrated on the development of individual applications completely reflecting your precise business processes – from a simple application of leave to a complex helpdesk-, customer relationship-, or claim management solution. We do not waste our time with building inefficient standard software. We create solutions adapting themselves to your employees' ways of working. Thus you get effective and agile applications providing the exact features your employees need.

ESTABLISH YOUR COMPETITIVE ADVANTAGE WITH A WORKFLOW MANAGEMENT MARKED WITH YOUR COMPANY'S INDIVIDUALITY INSTEAD OF CONFORMING TO A STANDARD SOFTWARE.

ITWU SOLUTIONS

ITWU IS THE IBM PREMIER BUSINESS PARTNER WHO LEVERAGES ITS SERVICES AND ITS KNOW-HOW TO TRANSFORM LOTUS NOTES/DOMINO INTO A SOLUTION PLATFORM FOR YOUR CORPORATE CHALLENGES.

Our range of solutions is applicable to all lines of industries and to the various departments of your company: from administrative solutions – such as a gateway between Lotus Notes and SAP or a tool for automatically generated email signatures – to particular solutions for sales-, personnel-, or project managers – like customizable customer relationship-, applicant- or change managements. And do not think that we take care of nothing but the solution development. Of course we will also assist you with the implementation, administration and further development assuring that your investment is still secured in the future.

The following list of references is just a brief extract of the plentitude of companies having simplified their processes and having achieved a much higher productivity from their employees with the aid of our solutions:

- Claim management for Baumgarte Boiler Systems (boiler maker)
- Web content management for FDBR e.V. (industry association)
- Helpdesk system for EuroRSCG Deutschland (advertising agency)
- Updating Notes/Domino 5 to 8 at Schumag AG (engineering company)
- etc.

NO MATTER HOW MANY EMPLOYEES YOUR COMPANY HAS OR WHICH INDUSTRY SECTOR YOU ARE DOING BUSINESS IN. EVERY COMPANY NEEDS OUR SOLUTIONS, ESPECIALLY YOURS!

ITWU TEAM

ITWU IS A TEAM OF DEGREED BUSINESS INFORMATICS SPECIALISTS LOOKING BACK ON OVER TEN YEARS OF BUSINESS OPERATIONS AND NUMEROUS PROJECTS WITHIN THE SMB-SECTOR, REALIZING YOUR CHALLENGES AND WORRIES.

Based on our long-time experience and the effort to constantly keep our technical know-how up to date you can always be assured to be in the best of hands with us. Assisting you with all current technologies our experts do not hide behind technical mumbo-jumbo but meet you at eye level. That makes us your perfect partner who knows and focuses on your problems and challenges but never loses sight of the consequences and overall circumstances of the project. Furthermore we care about friendly relations within the team and with our customers - not only to show you that we really love what we are doing.



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Software Value Plus**
Lotus

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As an IBM Premier Business Partner we constantly keep up with the latest technologies within the Lotus Brand. Our range of certificates varies from different products like IBM Lotus Notes/Domino, Sametime, or Quickr to diverse specialities such as system administration, application development, or instruction.

OUR EXPERIENCE AND KNOW-HOW ALWAYS KEEPS YOU ONE STEP AHEAD OF YOUR COMPETITORS. SO WHY DO YOU NOT PUT OUR TEAM TO THE TEST?

